

STRATEGY REVISIT 2020-2025

April, 2019





DISCLAIMER

THIS A PRELIMINARY DRAFT OF CCHE STRATEGY REVIEW SUBJECT TO FURTHER REFINEMENT AND ELABORATION.

WORKSHOP AGENDA

- MINDSET & PHILOSOPHY
- STRATEGY FORMULATION
- STRATEGY FRAMEWORK
- OBJECTIVES
- STRATEGIC IMPERATIVES
- STRATEGIC DIRECTIONS
- ACTIVATION PLAN

01 PHILOSOPHY & MINDSET

After the previous events that CCHE faced, it was time to revisit our strategy developed in 2016 to face the new challenges, The key triggers for initiating this strategy review can be summarized as follows:

1

MARKET LANDSCAPE 2

IMPERATIVE CHANGE 3

ORGANIZATION WIDE STRATEGY 4

ORGANIZATION
-AL
IMPROVEMENT

5

CROSS-FUNCTIONAL INTEGRATION



The landscape of the philanthropy market is rapidly changing with new competitors and new trends being introduced

We can not expect that what toke us from point A to point B will take us from point B to point C. Change is a must

Develop a unique strategy facing the new challenges that fits all 57357 entities and to cater for all organizational needs.

Continuous
improvement is
key to longevity,
and let go of
what is no
longer serving
our needs is a
must to unit our
efforts

Effective implementation of strategy is not just about cascading and alignment, it's about creating a level of fluidity across units.







The new strategy developed consists of three layers that are critically important for the future of all entities facing key areas of concerns, as shown below:

LAYERS

(

CLARIFICATION

The objectives will be changed based on the strategy of each entity, however it should be emerged from the mission.

STRATEGIC IMPERATIVES

OBJECTIVES



The strategic imperatives should be applied on all CCHF entities to ensure the longevity and the growth of the organization.

STRATEGIC DIRECTIONS



The strategic directions are the ways/ targets that will drive us to achieve the goals and the imperatives in a smart way.

STRATEGY FRAMEWORK

With patients and their families at the center of the model, our revised strategy aims to serve 3 main goals out of which strategic measures and initiatives shall be cascaded. The strategy also emphasizes 4 strategic imperatives that were cascaded to 12 strategic direction subject to further cascading to strategic measures and initiatives.

Responsive

Reporting

Developing &

Complying to

Process Assets

Institutionalize

Departmental

Synergies

Maximizing Ensuring Increasing Succession **Financial Technological** Planning Sustainability Maturity INSTITUTIONAL SUSTAINABILITY **OPERATIONAL GOVERNANCE** Quality Healthcare Patients & **Families** Novel Smart Research Education **ORGANIZATIONAL GROWTH**

Inspire and grow our people

PEOPLE &

CULTURE

Engage and retain our people

Instilling Values-Driven Culture

Winning **Partnerships**

Vertical Growth Horizontal Growth

04 objectives

Ensuring Succession Planning Maximizing Financial Sustainability Increasing Technological Maturity

Responsive Reporting

Developing & Complying to Process Assets

Institutionalize Departmental Synergies



Winning Partnerships Vertical Growth Horizontal Growth Inspire and grow our people

Engage and retain our people

Instilling Values-Driven Culture



PATIENTS & FAMILIES

The patients and their families are our central stage around which all our model was directed.



SMART EDUCATION

Build the **potential of professional calibers** to meet the needs of 57357 hospitals and planned expansions by developing **smart education programs.**



QUALITY HEALTHCARE

Prove a **state of art quality** in each component of operation **while instilling an internationally recognized, dynamic and agile model** for comprehensive pediatric oncology care.



NOVEL RESEARCH

Establishing a world-class research culture that significantly contributes to the advancement of science in cancer research.

05 STRATEGIC IMPERATIVES

Ensuring Succession Planning Maximizing Financial Sustainability Increasing Technological Maturity

Responsive Reporting

Developing & Complying to Process Assets

Institutionalize Departmental Synergies



Winning Partnerships Vertical Growth Horizontal Growth Inspire and grow our people

Engage and retain our people

Instilling Values-Driven Culture



INSTITUATIONAL SUSTAINAIBILITY

Integrate the principles of sustainable development into work policies and public practices to minimize direct social impacts as well as manage indirect impacts while promoting services that strengthen institutional sustainability



DEVELOPMENT & CULTURE

Building institutional culture by defining and demonstrating standards of behavior and development that reflect the unified culture of concepts and goals.



ORGANIZATIONAL GROWTH

Create new and renewable horizons by harnessing new skills, competencies and tools to support innovation and growth



OPERATIONAL GOVERNNACE

Develop a general framework for governance that is a systematic and practical work system that simulates the operational work of the actual implementation of the governance strategy in all its aspects

Ensuring Succession Planning

Maximizing Financial Sustainability Increasing Technological Maturity

Responsive Reporting

Developing & Complying to Process Assets

Institutionalize Departmental Synergies



Winning Partnerships Vertical Growth Horizontal Growth Inspire and grow our people

Engage and retain our people

Instilling Values-Driven Culture

ENSURING SUCCESSION PLANNING

Develop contingency plans to meet the continuing needs of leaders and ensure smooth succession by identifying critical functions, and the best candidates for tracking in each job.

MAXIMIZING FINANCIAL SUSTAINAIBILITY

Consolidate the effort to improve the image of the organization and achieve profits and cut costs through cooperation among all employees through the development of a clear and innovative business plan.

INCREASING TECHNOLOGICAL MATURITY

Embrace new technologies as part of enhancing and enabling our organization, employee's performance and learning and development experience, and supporting improved delivery of person-centred, responsive and empowering services.

Ensuring Succession Planning Maximizing Financial Sustainability Increasing Technological Maturity

Responsive Reporting

Developing & Complying to Process Assets

Institutionalize Departmental Synergies



Winning Partnerships

Vertical Growth Horizontal Growth Inspire and grow people

Engage and retain people

Instilling Values-Driven Culture

Inspire and grow people

Develop a learning culture that prioritizes people's learning and development and career aspirations while building the future capabilities needed to deliver on our strategic priorities.

Engage and retain people

Develop and lead a unifying culture that promotes a strong sense of connection for our people, one that enables them to live our organizational values in our communities.

Instilling Values-Driven Culture

Create a healthy working environment that motivates employees to do their best to achieve the objectives of the organization through cooperation and solidarity

Ensuring Succession Planning Maximizing Financial Sustainability Increasing Technological Maturity

Responsive Reporting

Developing & Complying to Process Assets

Institutionalize Departmental Synergies



Winning Partnerships

Vertical Growth Horizontal Growth Inspire and grow our people

Engage and retain our people

Instilling Values-Driven Culture

Horizontal Growth

Supporting innovation within the organization through cooperation to serve as a nucleus for **introducing new services**, **thus enhancing competitiveness and leadership**.

Vertical Growth

Develop the general framework and rules governing the expansion of the scope of services provided to include new innovative domains that support the objectives of the organization.

Winning Partnerships

Creating new opportunities to form strategic partnerships, which in turn will support the hospital's local and international market location and its effective impact

Ensuring Succession Planning Maximizing Financial Sustainability Increasing Technological Maturity

Responsive Reporting

Developing & Complying to Process Assets

Institutionalize Departmental Synergies



Winning Partnerships

Vertical Growth Horizontal Growth

Inspire and grow our people

Engage and retain our people

Instilling Values-Driven Culture

Responsive Reporting

Adherence to the policies governing the lines of reports and communication in order to achieve optimal operating efficiency and avoid confusion, which helps the senior management to see and analyze the whole picture.

Developing & Complying to Process Assets

Compliance with unified policies regulating the work flow at Organizational level, departments, and individuals to create a state of cohesion and unified orientation and not wasting the effort between different teams.

Institutionalize Departmental Synergies

Support and coordinate policies related to roles and functions between the various departments to achieve optimal utilization of resources and avoid mixing between the functions of different sections, which may put employees in a state of confusion and productivity

07 ACTIVATION PLAN

Action	April	May	June	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	JUL	AUG	SEP
Infectious Diseases																					
Nursing																					
ICU																					
Labs																					
Research																					
Facilities																					
Finance																					
Health & Safety																					
Human Resources																					
L&D																					
CPID																					
Security																					
Supply Chain																					
Patient Services																					
Clinical Nutrition																					
Radiotherapy																					
Radiology																					
Blood Bank																					
Pharmacy																					
Pathology																					
Anesthesia																					
Rehab & Physical Medicine																					
Surgery																					
Nuclear Medicine																					
Medical Informatics																					
Biomedical Engineering																					

THANK YOU